

9240 Centreville Road • Easton, MD 21601 • ph: 410.822.0697 • fax: 410.822.7971

Alexander Neustadter
1111 University Blvd. West
Silver Spring, MD 20902

Date of Notice: June 14, 2006
Re: Isreal Neustadter
HIC Number: 053247926A
Admit/Discharge Dates: 3/10/03 – 3/27/03

Dear Mr. Neustadter:

The Delmarva Foundation is the Quality Improvement Organization (QIO) authorized by the Medicare program to review medical services provided to Medicare patients in the State of Maryland. By law, we review medical records to determine if the services meet medically acceptable standards of care, are medically necessary, and are delivered in the most appropriate setting. We are also required by law to review all written inquiries about the quality of Medicare services received. Where quality concerns are identified, QIOs are to provide education and feedback to providers and their medical staffs to improve the quality of care received in these facilities.

Our QIO physicians have reviewed the care Mr. Isreal Neustadter received from 3/10/03 through 3/27/03 at Holy Cross Hospital. You were concerned about the treatment your father received while at Holy Cross Hospital.

We have carefully examined all the issues raised in your complaint and conducted a thorough review of the care you received. Federal laws and regulations prohibit us from releasing information about your care without the consent of your physician. Your physician refused to give consent. Therefore, we are unable to provide any specific information about the results of our review. Our inability to provide this information does not mean that we found any problem with the care you received. However, please be assured that if we did find a problem, we will take all necessary action when our review findings warrant it.

After a thorough review of Mr. Isreal Neustadter's medical record and any additional information provided by his physicians, we determined that the care he received did meet professionally recognized standards of health care.

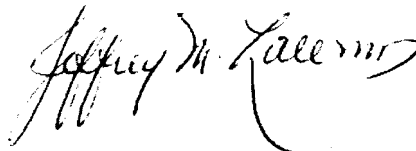
Should you have any questions, please contact: Delmarva Foundation, 9240 Centreville Road, Easton, MD 21601.

The Delmarva Quality Concern Inquiries sent to Drs. Nawaz, Kariya and Weiner (obtained by court order) asked all the right questions and gave the doctors 20 days to respond.

Although it received no reply to any of the inquiries, Delmarva nonetheless concluded that care met "professionally recognized standards of health care."

My appeals for reconsideration to Delmarva and to CMS were rebuffed.

Sincerely,



Jeffrey M. Zale, MD, MPH
Medical Director of Quality Assurance

JMZ/kcc

We don't provide healthcare...we make it better.