PRINTED: 08/20/2008 FORM APPROVED

NAME OF PROVIDER OR SUPPLIER  HOLY CROSS HOSPITAL  STREET ADDRESS, CITY, STATE, ZIP CODE  1500 FOREST GLEN ROAD SILVER SPRING, MD 20910  SULVER SPRING, MD 20910  PREFIX  GRACH DEPICIENCY MUST BE PRECEDED BY FULL TAG  A 000  Initial Comments  Surveyor: 23127  Based on a complaint received into the Office of Health Care Quality on December 19, 2006 alleging quality of care concerns at Holy Cross Hospital. The complaint was forwarded to the hospital for internal investigation. After receiving and reviewing the hospital rediciency is identified and cited.  A 142  10.07.01.08 B (3) (a) Complaints Investigations  B. Complaints.  (3) If the Department determines that the hospital or residential treatment center has not satisfactorily addressed the referred complaint or if the complaint alleges the existence of a life-threatening deficiency, the Department shall conduct an independent investigation. When conduct an independent investigation, when conduct an independent investigation is not met as evidenced by:  Surveyor: 23127  Based on review of the patient's medical records and other pertinent documentation, it was determined that the hospital did not comply with underlined and incentified in the following deficiency:	NAME OF PROVIDER OR SUPPLIER  HOLY CROSS HOSPITAL  SUMMARY STATEMENT OF DEFICIENCIES  (FACH DEFICIENCY MUST BE PRECEDED BY FULL  TAG  A 000 Initial Comments  Surveyor. 23127  Based on a complaint received into the Office of Health Care Quality on December 19, 2006 alleging quality of care concerns at Holy Cross Hospital The romplaint was forwarded to the hospital 7 replaint was frowarded to the hospital for internal investigation. After receiving and reviewing the hospital for irresidential treatment determines that the hospital for residential treatment center has not satisfactorily addressed the referred complaint or if the complaint alleges the existence of a life-internating deficiency, to the conduct an independent investigation. When conduct an independent investigation. When conduct an independent investigation. When conducting its independent investigation; the Department shall conduct an independent investigations.  This Regulation is not met as evidenced by: Surveyor: 23127  This Regulation is not met as evidenced by: Surveyor: 23127		STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION  A. BUILDING		COMPL	(X3) DATE SURVEY COMPLETED C	
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ROLY CROSS HOSPITAL   SUMMARY STATEMENT OF DEFICIENCIES   REPORT   REGULATORY OR LISE PRECEDED IN FULL   PREFIX   PROVIDERS PLAN OF CORRECTION   COMPLETE   PROVIDERS PLAN OF CORRECTION   REGULATORY OR LISE DESTRIPTING INFORMATION)   PREFIX   PROVIDERS PLAN OF CORRECTION   COMPLETE   DATE	SILVER SPRING, MD 20910   SILVER SPRING SPRIN	NAME OF P	ROVIDER OR SUPPLIER		STREET AD	DRESS, CITY,	STATE, ZIP CODE			
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	and other pertinent documentation, it was determined that the hospital did not comply with JCAHO standards as identified in the following		B. Complaints.  (3) If the Departme hospital or residenti satisfactorily addres if the complaint allelife-threatening defice conduct an independent of the conducting its indepinvestigation, the Definvestigation, the Definvestigation of the Joint Connection of the Joint Connection of the Surveyor: 23127  Based on review of and other pertinent determined that the JCAHO standards a	ent determines that the last treatment center has treatment center has et the referred conges the existence of ciency, the Department investigation. We bendent epartment shall use: ed hospital, the stand Commission Healthcare Organization met as evidenced the patient's medical documentation, it was hospital did not com	as not nplaint or a ent shall /hen  ards of tions; d by: I records s ply with					

TITLE

(X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED		
MDKXC2		B. WING_			2007		
NAME OF P	PROVIDER OR SUPPLIER		STREET AD	DRESS, CITY,	STATE, ZIP CODE	1 0-1/0 11	
HOLY C	ROSS HOSPITAL			REST GLEN PRING, MD			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIE  MUST BE PRECEDED BY SC IDENTIFYING INFORMA	FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC' (EACH CORRECTIVE ACTION SHOI CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETE DATE
A 142	Continued From pa	ge 1		A 142		;	
		s develop and impler ures for care, treatm		<del></del>	Why wasn't hospital cited under PE.1.7 and RI.1.x, for serious and proven viola		
	it was determined the with its own policies the completion of a	the patient's medica nat the hospital did no and procedures reg "A Certificate of Cor s made Do Not Resu	ot comply arding ndition"				
	Patient #1 was a 91 year old male who presented to the Emergency Department of Holy Cross Hospital on March 10, 2003 after being referred by his primary care physician for hypotension, shortness of breath and elevated temperature. According to the medical record, Patient #1 had a past medical history of dementia, benign prostatic hyperplasia, hypertension, macular degeneration, anemia of chronic disease, hypothyroidism and coronary artery disease. A medical assessment and nursing assessment was completed on admission. Diagnostic lab studies, EKG, CT of the head and Chest X-ray were obtained and the patient was admitted.			Wh	o made the decision?		
	respiratory distress Intensive Care Unit According to the var medical record, Pati discussed with the s	th 2003, Patient #1 d and was admitted to (ICU) for further trea ious documentation ent #1's prognosis w son (surrogate) and to for Patient #1 to be r (DNR).	the tment. in the as he	In trial testimony readily accepted by the Office of Health Control for review, the admitting and attending doctors, pulmonolos surrogate, all say that patient was full-code!  DNR form (unauthorized, expired, absent from patient recoprovided by general counsel) made patient a "candidate for provided by general counsel) made patient a "candidate for provided by general counsel) made patient a "candidate for provided by general counsel) made patient a "candidate for provided by general counsel" made patient a "candidate for provided by general counsel for provided by genera			
	(III.)B and (III.)B(2): Withholding Or With	ss Hospital's Policy E Authority To Conser Idrawing Treatment s Detent and has been	nt To states, "If	Hov	w could OHCQ disregard such blatant and	compelling evic	dence?

OHCQ

	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED C		
	MDKXC2			B. WING_			4/2007
	PROVIDER OR SUPPLIER		1500 FOR	DRESS, CITY, STATE, ZIP CODE REST GLEN ROAD PRING, MD 20910			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIE  MUST BE PRECEDED BY SC IDENTIFYING INFORMA	FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOUT CROSS-REFERENCED TO THE APPROFICIENCY)	JLD BE	(X5) COMPLETE DATE
A 142	as being incapable decision regarding to Certification of Incaland consent to with life-sustaining treatradult child.  Further review of House 1-36 (III.)B(4): Consent to the with the consent to the with the consent to the with the consent to the with treatment are limited has been certified between the completed between the completed of the completed of the completed but a "Certification completed but a "Certification completed of the completed of the completed of the completed of the complete of complete resolution including suctioning including suctioning the consent to the complete resolution including suctioning the consent to the	of making an informative atment (a Physicial pacity must be completed by must be completed or withdraw ment may be obtained by Cross Hospital Posent To Withhold Oraining Treatment states a surrogate has a thholding or withdraw do to those where the y two physicians as a persistent vegetative ion (A Certificate of Condition of Incapacity" for extificate of Condition do in the medical record in the Intensive Caron and was transferron and was tr	ans pleted) ad from an policy EA tes authority ving of patient being in a re state or Condition revealed rm were " was not ard. re Unit for red to erwent a the ontinued with no atments tments.	A 142	A Certificate of Condition would have to inappropriate, as progress notes clear patient was recovering and was neither nor vegetative.  That is why a certificate is not found in medical record. OHCQ ignores this farmerely citing hospital for failing to commerciate complaint: refusal to intubate, falsificating records and patient abandonment - corby testimony of undocumented handown. Shamim to a "non-existent" Dr. Weise HolyCrossHealth.com	py show er terminal patient's ct, instead plete form.	

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