

Dear Mr. Neustadter,

I was out last week and just received your letter. You should know that I forwarded both to our team that is responsible for examining this matter. I am certain that someone will be in touch with you to discuss your many observations and need for information.¹

On a different note, as the son of parents who were both persecuted by the Nazis and immigrated here after the war after being rescued by the American forces in '45, I can understand your passion and desire to assure you father was treated with the respect he deserved.² In fact, I visited Auschwitz last year and can only imagine the suffering he and his family endured. I am certain he was a remarkable person and overcame horrific circumstances to create a life of accomplishment that you are proud to acknowledge.

As this process unfolds I will get periodic updates to assure our attention is directed properly.

Sincerely,

Joseph R. Swedish
President & CEO
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1. I'm still waiting for someone to contact me.

2. Actually, my passion and desire is to assure that my father was treated with the *medicine* he deserved.